

Ref: CCG January 2016 022

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 1JX

Email: foi@liverpoolccg.nhs.uk

15 February 2016

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 26 January 2016, with regards to CAMHS.

Request/*Response*

Please could you also answer the following brief survey:

I would like to make a request under the Freedom of Information Act.

1. What is your maximum waiting time for camhs from a) referral to first appointment and b) referral to start of treatment?
2. What is your median waiting time for camhs from a) referral to first appointment and b) referral to start of treatment?
3. What is you're a) maximum and b) median waiting time for emergency referrals?
4. Do you wish to make any further comments on the issue of waiting times for children's mental health services?

Response

Liverpool CAMHS Partnership

As at Q1 15/16

	Maximum Waiting Time (longest wait)	Median Waiting time
Referral to Assessment (Routine)	74 days	9 days
Referral to Intervention (Routine)	70 days	10 days
Urgent (within 10 days)	5 days	5 days
Emergency Referrals	24 hours	24 hours

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**