

**Ref: CCG March 015**

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 1JX

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

29 March 2016

Dear

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 21 March 2016, with regards to our Diabetes Lead.

Request/**Response**

Please could you advise me of the Diabetes Lead for Liverpool Clinical Commissioning Group, and if they currently have in place a course to help patients manage their long term condition.

***Our lead for Diabetes is Jane Fradley who is the Transformational Change Manager – Long Term Conditions***

***Also attached are details of a course the Liverpool Diabetes Partnership offer to patients with Type 2 Diabetes, the programme is called 'Diabetes and you' and is delivered in 2 sessions consecutively and various venues across Liverpool.***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**