

Question	Response
1. Does the CCG operate, or commission, a referral management centre that assesses referrals by local GPs?	No.
Question	Response
2. If yes, when was it introduced?	N/A
Question	Response
3. If no, does the CCG plan to implement a service in the next two years?	No.

IF THE CCG DOES OPERATE, OR HAS COMMISSIONED, A REFERRAL MANAGEMENT CENTRE:

Question	Response
4. Which organisation operates the referral management centre for the CCG?	

Question	Response
5. How many GP referrals did this centre assess in 2014/2015?	

Question	Response
6. Approximately what percentage of referrals were received via eRS (the old Choose & Book) in 2014/15?	0 to 25% <input type="checkbox"/> 25%-50% <input type="checkbox"/> 50%-75% <input type="checkbox"/> 75%-90% <input type="checkbox"/> Over 90% <input type="checkbox"/>

Question	Response
7. Please list the specialities that fall under the referral management centre's remit.	

Question	Response
8. How much did the CCG spend on referral management centres for GP referrals in 2014/15, and how much does it plan to spend in	

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9. For 2014/15, approximately how many referrals were returned to GPs?	
10. Please give the most common reason(s) for referrals being returned to GPs	
2015/16?	

Question	Response
11. Does the CCG track or estimate savings made from using a referral management scheme?	
12. If yes, please give actual (or estimated) savings for 2014/15 and projected savings for 2015/16	

Question	Response
13. What is the feedback process between the referral management centre and GPs?	

The information provided in this response is accurate as of _____