

**Ref: CCG May 2016 016**

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

13 June 16

Dear

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 16 May 2016, with regards to Continuing Healthcare.

Request/**Response**

Many thanks in advance for your assistance. I have included tables which you can enter your responses into.

1. For each of the years:
  - a. April 2013 to March 2014  
**Data not available**
  - b. April 2014 to March 2015  
**478**
  - c. April 2015 to March 2016  
**654**

Please supply the total number of applications made to your Clinical Commissioning Group (CCG) for NHS continuing healthcare funding that proceeded past the initial checklist stage to a full assessment of needs.

2. For each of the years:

April 2013 to March 2014

**Data not available**

a. April 2014 to March 2015

**14**

b. April 2015 to March 2016

**19**

Please tell us the total number of applications for NHS continuing healthcare your CCG refused following a full assessment of needs.

3. For each of the years

a. April 2013 to March 2014

b. April 2014 to March 2015

c. April 2015 to March 2016

Please tell us:

	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016
The number of <b>requests made</b> for a <b>local review</b> following a decision by your CCG of ineligibility for NHS continuing healthcare funding.	<b>Data not available</b>	<b>10</b>	<b>17</b>
The number of decisions your CCG made resulting in ineligibility for NHS continuing healthcare that were <b>overturned</b> at the <b>local review</b>	<b>Data not available</b>	<b>3</b>	<b>0</b>
The number of decisions your CCG made of ineligibility for NHS continuing healthcare that were <b>upheld</b> at the <b>local review</b>	<b>Data not available</b>	<b>2</b>	<b>2</b>
The number of <b>requests made</b> to your CCG for an <b>independent review panel</b> following a local review upholding a decision of ineligibility for NHS continuing healthcare.	<b>Data not available</b>	<b>0</b>	<b>0</b>
The number of decisions of ineligibility for NHS continuing healthcare made by your CCG that were <b>overturned</b> at the independent review panel.	<b>Data not available</b>	<b>0</b>	<b>0</b>
The number of decisions of ineligibility for NHS continuing healthcare made by your CCG that were <b>upheld</b> at the independent review panel.	<b>Data not available</b>	<b>0</b>	<b>0</b>

The number of decisions of ineligibility for NHS continuing healthcare made by your CCG <b>referred to</b> the Parliamentary and Health Services Ombudsman.	<b>Data not available</b>	<b>0</b>	<b>0</b>
The number of decisions of ineligibility made by your CCG that were <b>overturned</b> by the Ombudsman, with NHS continuing healthcare funding then being awarded.	<b>Data not available</b>	<b>0</b>	<b>0</b>
The number of decisions of ineligibility for NHS continuing healthcare made by your CCG that were <b>upheld</b> by the Ombudsman.	<b>Data not available</b>	<b>0</b>	<b>0</b>

4. For each of the years April 2013 to March 2014, April 2014 to March 2015 and April 2015 to March 2016, please tell us:

	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016
What is the <b>median time</b> taken by your CCG to conduct NHS continuing healthcare assessments, from receiving the initial checklist to notifying the applicant of the eligibility result?	<b>Data not available</b>	<b>15 working days</b>	<b>26 working days</b>

5. Does your CCG always involve experts in the assessment of the specific medical condition that the person being assessed for NHS continuing healthcare presents with? For example a Parkinson's nurse, an MS specialist nurse, a neurologist etc.

***The roll of the lead co-ordinator of the CHC process is to ensure that clinicians involved in a patients care are engaged in this assessment process and provide supporting information with regards to patients individual care needs. This involves engagement with the relevant professionals identified.***

6. We know that people with long term, progressive conditions who are found eligible for NHS continuing healthcare are often reassessed after a set period. For each of the years April 2013 to March 2014, April 2014 to March 2015 and April 2015 to March 2016, please supply:

	April 2013 to March 2014	April 2014 to March 2015	April 2015 to March 2016
The total number of NHS continuing healthcare reviews conducted by your CCG, on people who have existing eligibility. Please include all reviews including 3 month and	<b>Data not available</b>	<b>89</b>	<b>321</b>

annual.			
The total number of cases in your CCG where NHS continuing healthcare eligibility was withdrawn following the review of a person previously found eligible for NHS continuing healthcare.	<b>Data not available</b>	<b>0</b>	<b>2</b>

7. For each of the years April 2013 to March 2014, April 2014 to March 2015 and April 2015 to March 2016 please give us the numbers relating to how many people receive NHS continuing healthcare in each of the locations listed below, across the area your CCG covers.

Location	Number of people receiving NHS continuing healthcare between April 2013 and March 2014	Number of people receiving NHS continuing healthcare between April 2014 and March 2015	Number of people receiving NHS continuing healthcare between April 2015 and March 2016
In their own home	<b>Data not available</b>	<b>113</b>	<b>157</b>
In a residential care home/ nursing home	<b>Data not available</b>	<b>579</b>	<b>711</b>
In a hospice	<b>Data not available</b>	<b>1</b>	<b>0</b>

8. Does your CCG have a policy that would, in all but exceptional circumstances, cap the cost of a care at home package against the equivalent cost of a residential care package?
- Yes/No
  - If so, please tell us the cap amount for
    - April 2013 to March 2014
    - April 2014 to March 2015
    - April 2015 to March 2016

***There is a Choice and Equity Policy in draft form. Care packages commissioned are determined by the assessed care needs of the patient, following consideration of the individual's care plans and risk assessments. There is no cap on the cost of a home package against the equivalent cost of a residential package.***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead**  
**NHS Liverpool CCG**