

Ref: CCG June18

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

1 July 2016

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 15 June 2016, with regards to mental health provision for single/non-statutory homeless persons.

Request/**Response**

As a researcher based at the School of Sociology and Social Policy at the University of Nottingham, I am writing to make a request for information under the Freedom of Information Act 2000. The information will be used in research into the range and scope of mental health provision for single/non-statutory homeless persons, i.e. those without dependent children who either sleep rough or reside in hostel-type accommodation.

Specifically, I would like to be informed about any provision the CCG has commissioned to meet the mental health needs of single/non-statutory homeless persons.

I would be grateful if you could provide a description of any commissioned provision including details of:

1. The numbers of staff and professional disciplines dedicated to it; any particular conditions (e.g. psychological trauma, psychosis); and
2. Sub-populations the provision may be targeted at;
3. Access/referral pathways for service users to this provision; and
4. Specific intervention models/approaches informing the provision.

NHS Liverpool CCG commission Mersey Care NHS Trust to deliver this service. This is provided by the Homeless Outreach Team (HOT) I have attached a link to their website for your information:

<https://www.livewellliverpool.info/Services/855/Mersey-Care-NHS-Trus>

The aims and objectives of the service are:

The homeless outreach team aims to provide an integrated mental health service to homeless people with severe and enduring mental health problems who would otherwise find it difficult to assess or engage with mainstream services.

- ***To make contact on an assertive outreach basis with single homeless people with severe and enduring mental health problems, who have little or no contact with statutory services, through street and agency outreach***
- ***To make assessments of housing, social care and clinical needs, including assessments of vulnerability and risk***
- ***To make available resources and services which meet identified need, usually as part of the case management/Care Programme Approach (CPA) process***
- ***To undertake ongoing care co-ordination under the CPA process, monitoring and reviewing individual service users***
- ***To continuously monitor and evaluate the service provided***
- ***To provide opportunities for research relating to aspects of homelessness and mental health***
- ***To provide an educational placement (Junior Doctors, Student Nurses etc.)***

Unfortunately we are not able to answer all of your request, we would recommend that you direct your enquiry directly to Mersey Care NHS Trust on:

freedomofinformation@merseycare.nhs.uk

NHS Liverpool CCG also has a Local Enhanced Service (LES) in place until 31st March 2017 which we have attached for your reference. We have 4 practices that have indicated that they want to provide services under this specification in 16/17.



2015-17 Homeless
Local improvement Sc

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**