

Ref: CCG July 012 2016

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
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Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

1 August 2016

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 19<sup>th</sup> July 2016, with regards to neurological conditions.

Request/**Response**

1. Please confirm whether your CCG commissions services for people with neurological conditions. Please state which of the conditions listed in Annex A are included in these services.

***Clinical Commissioning Groups (CCGs) only commission Neurology 'outpatients' services (where the referral is not from a consultant). We commission physiotherapy, occupational therapy and speech and language therapy either in the community or as part of an inpatient admission. Services are commissioned for both adults and children. In addition to this we commission intermediate care services (home based and bed based) with the aim of enabling integrated working between health and social care teams.***

***From the conditions listed in Annex A we commission services for:***

- ***Dementia, and;***
- ***Stroke***

***All Neurosurgery outpatient appointments are commissioned by NHS England. As the local provider of inpatients is a Specialist Centre all inpatient Neurosurgery and Neurology is commissioned by NHS England and we would therefore recommend you contact NHS England directly with this question by emailing:***

***[england.contactus@nhs.net](mailto:england.contactus@nhs.net)***

2. Please confirm whether your CCG has made an assessment of the prevalence of neurological conditions in your area. If confirmed, please provide details of the assessment, including the individual conditions listed.

***As NHS England is the lead commissioner for the majority of neurological conditions we would recommend that you contact them directly with this question.***

***In terms of an assessment for the prevalence of neurological conditions, the CCG holds the following data for Dementia:***

***The total age-standardised 65+ population prevalence of dementia is 7.1% (based on 2013 population data); this equates to 1 in every 14 of the population aged 65 years and over (Dementia UK, 2014). The dementia diagnostic rate is currently 75.5% (May 2016) In 2014/15 Dementia prevalence in NHS Liverpool CCG was 0.65%.***

3. Please confirm whether your CCG has made an assessment of the number of people using neurological services in your area. Please provide details of the assessment, including the individual conditions assessed.

***As NHS England is the lead commissioner for the majority of neurological conditions we would recommend that you contact them directly with this question.***

***In terms of an assessment for the number of people using neurological services in the city, the CCG holds the following data for Dementia:***

***In 2014/15 there were 3301 people in the city with a diagnosis of dementia, 5% of whom were under 65 years. The total number of people expected to have dementia is 5082 and this number is forecast to increase by 11.4% to 5663 people in 2021, provided age-specific prevalence remains stable and increases are driven by demographic ageing only.***

***Source : NHS Liverpool CCG Dementia Profile 2016***

4. Please confirm whether your CCG has made an assessment of:
  - I. The total costs of neurological services in your area. If confirmed, please provide details of the assessment

***As NHS England is the lead commissioner for the majority of neurological conditions we would recommend that you contact them directly with this question.***

***Dementia UK (2014) estimates the average cost to society of a person with dementia in the UK to be around £32,250 per person with approximately 16% of this spent on healthcare costs, 39% on social care (publicly and privately funded) and 44% contributed by the work of unpaid carers.***

***Based on this figure in 2014/15 the estimated cost for dementia services in Liverpool was around £106.5 million.***

- II. The percentage per patient costs of neurological services in your area.

***As NHS England is the lead commissioner for the majority of neurological conditions, LCCG would recommend that you contact them directly with this question.***

***We can confirm that LCCG funds services at national tariff rate which is available on the internet at:***

***<https://www.gov.uk/government/publications/nhs-national-tariff-payment-system-201617>***

5. Please confirm whether your CCG collects data on the experience of patients using neurological services. If confirmed, please provide details.

***Providers are required to utilise the 'Friends and Family Test' to collect patient experience data as part of their contractual requirements. We would therefore recommend that you contact NHS England directly with this question.***

***The CCG supports the Liverpool Service User Reference Forum (SURF) as an expert reference group for people and carers living with dementia .***

6. Please confirm whether Liverpool CCG:

- I. Includes service users in decision-making on the commissioning of neurological services

***If any services were to be reviewed then public engagement and/or consultation would occur as per statutory requirements.***

- II. Includes service users in providing ongoing feedback on the quality of neurological services.

***Dementia: Yes, via the monthly 'SURF' group meetings. Each meeting is run using predetermined ground rules by the group to support the contributions of people living with dementia. The venue also changes to ensure it is accessible to people across the city.***

- III. Takes any specific measures to support participation of people with neurological conditions in decision-making or providing feedback

***Apart from those listed above for dementia, LCCG does not take any specific measures to support participation of people with neurological conditions in decision making and/or feedback. We are, however currently working in partnership with the Walton Centre as part of the NHS England 'Neuro Network' 'Vanguard' which aims to bring together a host of health economy partners in developing the network and models for neurology and spinal services in Cheshire & Merseyside (including significant patient engagement/involvement).***

7. Please confirm whether your CCG collects outcomes data on the quality of neurological services in your area. If confirmed, please provide details of the quality measures that you use.

***We monitor the following dementia indicators:***

- a. Dementia Prevalence (All Ages) - Patients on dementia Register/ currently registered patients. (Data from Primary Care Quality Framework (PCQF)***
- b. People with dementia prescribed anti-psychotic medication – dementia patients prescribed anti-psychotic medication/ patients on the dementia register. (Data from PCQF)***
- c. Dementia rate for 65+ - total for Liverpool CCG. Patient on the dementia register aged 65+.***

***For dementia: the local providers have formed a clinical network which has an agreed set of outcomes which have been co-produced with people living with dementia and carers and reflect the NICE 'I statements from the DAA Dementia declaration and the ICHOM measures.***

***The following are the stroke related outcomes measures that we currently monitor:***

- a. People who have had a stroke who are admitted to an acute stroke unit within 4 hours of arrival to hospital.***
- b. People who have had an acute stroke who receive thrombolysis (of those eligible to receive thrombolysis).***
- c. People with stroke who are discharged from hospital with a joint health and social care plan.***
- d. People who have a follow-up assessment between 4 and 8 months after initial admission for stroke.***
- e. People who have had an acute stroke who spend 90% or more of their stay on a stroke unit.***
- f. % of people with Stroke who are treated with an anticoagulant***
- g. Reduction in stroke admissions to hospital.***
  - a. Increasing pulse checks and anti-coag***

***h. Myocardial Infarction, Stroke and stage 5 kidney disease in people with Diabetes.***

***i. Mortality within 30 days of hospital admission for stroke.***

8. Please confirm whether your CCG has taken any action to promote integration across primary, secondary, tertiary and social care services for people with neurological conditions. If confirmed, please provide details of what action has been taken.

***The Walton Centre was recently awarded 'Vanguard Status' of which a key role is to develop pathways for patients and network models across local acute trusts, community and GP providers. All 50 vanguards across England were selected following a rigorous process, involving workshops and the engagement of key partners and patient representative groups. Further information could be obtained from The Walton Centre by emailing:***

[freedomofinformation@thewaltoncentre.nhs.uk](mailto:freedomofinformation@thewaltoncentre.nhs.uk)

***Although Dementia Services across the different sectors work closely and collaboratively, it is recognised that there is considerably more work to be done across the health economy to create truly integrated care teams.***

Please confirm whether your CCG has received a "neurology focus pack" sent out in April 2016 by NHS Right Care as part of its Commissioning for Value programme, and whether your CCG has taken any action as a result. If confirmed, please provide details of what action has been taken.

***The neurology focus pack is being utilised in current service re-design work, including pain management services within the musculoskeletal service.***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**