

Ref: CCG August 012 2016

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

16<sup>th</sup> September 2016,

Dear Sir/Madam,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 16<sup>th</sup> August 2016, with regards to the Public Services (Social Value) Act 2012..

Request/**Response**

1. A copy of, or link to, the CCG's social value policy, strategy, framework or similar document if there is one.

<http://www.liverpoolccg.nhs.uk/media/1078/social-value-strategy-and-action-plan-2014.pdf>

2. How has the CCG applied the Public Services (Social Value) Act 2012 in its commissioning, tendering and grant making?

***Please see responses to questions 3, 4 and 5. The policy contains a framework of social value goals, and priority issues are included in commissioning to achieve best impact. Living wage for example has been used in a variety of contract situations, the opportunity to build social value through volunteering and increasing self-care are other commonly addressed areas. Sometimes a requirement is set and sometimes the potential provider is asked to describe how they will maximise social value in line with the policy.***

3. Has the CCG applied the concept of social value below the OJEU (Official Journal of the European) threshold for services, or for contracts other than for services?

***Yes, the policy is applied to a range of situations and is considered as part of the CCGs governance process for decision making. Social value principles have been included in specifications, requirements for small***

**contracts below tender threshold, our grant making programme and our arrangements for engagement as examples.**

4. The percentage and number of tenders over the past 12 months where the Public Services (Social Value) Act 2012 has been applied and social value considered (that is to say, how much use does the CCG make of the Act).

**The CCG has not completed any full OJEU tenders in the last 12 months but currently has four 'live' OJEU tenders. Social Value features in all four of these live tenders.**

**The procurements are:**

**The Provision of Anticoagulation Services**

**The Provision of Primary Care Medical Services in Liverpool**

**The Provision of Telehealth Technology Services**

**The Provision of Supportive and End of Life Care Service**

5. Where social value has been considered and is weighted in assessing tenders, what is the typical weighting for social value in the CCG's scoring across those contracts?

**The weighting for Social Value is set as part of a process which needs to recognise a range of competing priorities including such factors as service delivery, quality, risk, patient safety, equality considerations, safeguarding, governance, staffing and HR, IM&T, patient experience and engagement, mobilisation and finance. Typical weighting has ranged between 2-4% but this weight is dependent also on the nature of the service and also the range and importance of the previously mentioned factors.**

**More information about the social value we have achieved is also presented in the last two annual reports. The 2015/2016 report includes the following in addition to information relating to the environmental performance. The full document can be found here:**

**<http://www.liverpoolccg.nhs.uk/media/1788/liverpool-ccg-annual-report-and-accounts-2015-2016-final.pdf>**

**NHS Liverpool CCG has continued to make strides in improving its sustainability planning this year, building upon the previous approval by the Governing Body of the organisation's first Social Value and Sustainability Strategy and Action Plan. Building Social Value for us means using our position and responsibilities to increase the social, economic and environmental wellbeing of the people we serve. As these areas form the fundamental principles of sustainable development as well, our strategy brings together our obligations to set out a Sustainable Development Management Plan and not just comply with The Public Services 34 (Social Value) Act 2012 but to place the approach at the centre of our thinking and policy, commissioning and practice. This is to ensure the way the CCG invests and acts achieves**

***maximum benefit to the population we serve now and in the future. We recognise that as a commissioning organisation rather than a provider of services, most of our carbon footprint derives from commissioning health and care services (89%) and from the procurement of other services (11%). Our direct resources used through transport, travel and electricity are negligible compared to the resources used through the services we commission, predominantly through our main providers. Our priority therefore is to work in partnership with our main providers to improve their performance and to minimise the harm and maximise the positive gain that can be made to health from the way our providers operate. The following represent key achievements in 2015/16 since the introduction of the strategy:***

***1) Agreements have been reached with the main provider trusts for The Living Wage Foundation Living Wage to be paid to all directly employed NHS staff from April 2016 and this is included within contracts.***

***2) Social value has been included as a key requirement in tender documentation and specifications for services, ensuring NHS Liverpool CCG is maximising the influence it can achieve as a commissioner.***

***3) Work has progressed on developing a social model of health to enable achievement of improved health outcomes.***

***4) The first year of a community health development programme was completed with 64 organisations involved and significant benefits in improving wellbeing, building community relations and community capacity for health improvement. The second year of the programme with is now underway with 56 partner organisations involved.***

***5) A new approach to community engagement has been successfully introduced ensuring involvement of diverse communities in development of health services with significant benefits for addressing health inequalities, and delivering significant social value in terms of employment, volunteering and building community capacity for health improvement.***

***6) A new programme for volunteers to engage in the work of NHS Liverpool CCG has been successfully introduced with strong social value outcomes.***

***Further information is contained within the previous year's annual report which saw the introduction of the strategy:***

***<http://www.liverpoolccg.nhs.uk/media/1064/liverpool-ccg-annual-report-and-accounts-2014-2015.pdf>***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**