

**Ref: CCG November 016 2016**

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

23<sup>rd</sup> November 2016,

Dear Sir/Madam,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 14<sup>th</sup> November 2016, with regards to Continence Product Formulary.

Request/**Response**

- 1) Does the CCG has a Continence Product Formulary?
- 2) If yes to Q1, please provide a copy
- 3) How often is the Continence Product Formulary reviewed?
- 4) What date was the Continence Product Formulary last reviewed?
- 5) What date will Continence Product Formulary be next reviewed?

***Liverpool Clinical Commissioning Group does not have a Continence Product Formulary; you may wish to redirect your request to Liverpool Community Health Continence team-  
<http://www.liverpoolcommunityhealth.nhs.uk/health-services/nursing-services/continence-promotion-service.htm>***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**