

**Ref: CCG December 012 2016**

vicky.whitehead@appgs.co.uk

Corporate Services  
NHS Liverpool Clinical Commissioning Group  
The Department  
Lewis's Building  
Renshaw Street  
Liverpool  
L1 2SA

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

21<sup>st</sup> December 2016,

Dear Ms Whitehead,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 2016, with regards to annual spend on

Request/**Response**

1. How many stages of clinical triage do you have for a dermatology referral letter, when the GP has recommended that they need to be seen under an 18-week consultant service?

***The service is directly bookable by the GP via NHS E-referral and the patient is directly appointed into a consultant clinic.***

2. For routine dermatology referrals at your trusts, what is the typical waiting time for first appointment for a patient presenting with mild to moderate plaque psoriasis?

***Routine referral wait times currently are 39 days for community service .***

3. Do you have a GP triaging system and/or a GPSI or consultant led triaging system for dermatology referrals?

***GPSI and Consultant in community service, Consultant in secondary care service.***

4. In 2015, how many dermatology referrals were inappropriately sent to secondary care or community services for excluded skin condition criteria?

***Not known***

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead  
NHS Liverpool CCG**