

Ref: CCG 37052

Email:

Corporate Services
NHS Liverpool Clinical Commissioning Group
The Department
Lewis's Building
Renshaw Street
Liverpool
L1 2SA

Email: foi@liverpoolccg.nhs.uk

15 May 2017

Dear

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on the 13th April 2017, with regards to Freedom of Information Requests received by NHS Liverpool Clinical Commissioning Group.

Request/*Response*

Under the FOI Act please provide me with the following information:

1) The number of FOI requests received for each of the following years:

2014/15

2015/16

2016/17

2) The average response time for each of the following years:

2014/15

2015/16

2016/17

3) The number of responses that breached the 20 working day statutory limit in each of the following years:

2014/15

2015/16

2016/17

The information you have requested can be found in the Complaints, FOI and MP Enquiries Annual Report that is presented to, and approved by, our Governing Body on an annual basis. These reports are publicly available on our website under Governing Body Meetings. For your convenience I have included the web links:

2016/17 <http://www.liverpoolccg.nhs.uk/media/2328/lccg-governing-body-9th-may-2017-papers-pack-website-version.pdf>

2015/16 <http://www.liverpoolccg.nhs.uk/media/1742/gb-agenda-14-june-2016.pdf>

2014/15 <http://www.liverpoolccg.nhs.uk/media/1742/gb-agenda-14-june-2016.pdf>

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

Corporate Services Manager