



Liverpool

Clinical Commissioning Group

Corporate Services

NHS Liverpool Clinical Commissioning Group

The Department

Lewis's Building

Renshaw Street

Liverpool

L1 2SA

Ref: CCG 45535

15th February 2018

Email: foi@liverpoolccg.nhs.uk

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 14th February, with regards to Inflammatory Bowel Disease.

Request/Response

- 1. Does your CCG offer specific programmes for people with Crohn's and Colitis (inflammatory Bowel Disease) tailored to their condition to support them to self-manage? What does it cover?**

Self-management strategies are a fundamental component of all the CCG commissioning activities but are not commissioned in isolation. IBD patients are managed by a multi-disciplinary team who provide care and support appropriately to the patient's needs. The CCG does not hold detailed information of such specific interventions.

- 2. If you do not offer specific programmes/support, what generic self-management support can people with IBD access and what does it cover?**

Merseyside has a Crohn's & Colitis UK local group which provides support in addition to primary and secondary care.

- 3. How do people with IBD access support to self-manage their condition in (a) primary care (b) secondary care?**

We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because Liverpool Clinical Commissioning Group (CCG) does not hold the information you have requested.

- 4. How many people with inflammatory bowel disease have accessed self-management programmes or support in (a) 2015 (b) 2016 (c) 2017**

We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because Liverpool Clinical Commissioning Group (CCG) does not hold the information you have requested.

5. What (a) specialist (b) generic tools are available locally to support people with Inflammatory Bowel Disease to self-manage their condition

Please see previous responses to question 1 & 2.

6. What information, support and advice does your CCG signpost people living or affected by Inflammatory Bowel Disease to?

Patients would be signposted to their GP to discuss appropriate support options.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Customer Relations Lead
NHS Liverpool CCG**