



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

The Department

Lewis's Building

Renshaw Street

Liverpool

L1 2SA

Ref: 55037

24 January 2019

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

Dear

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 6 January 2019, with regards to mental health support services.

**Request/Response**

1. What psychological and mental health support services does the CCG currently offer to adult patients, including the names of all psychological and wellbeing support clinics that patients may be referred to in the CCG?

**NHS Liverpool CCG has assumed that your request refers to services commissioned to provide Improving Access to Psychological Therapies as defined in the national policy. These services are:**

**Talk Liverpool – provided by Mersey Care NHS Foundation Trust**

**BSL Healthy Minds – provided by SignHealth**

2. What are the opening times of each of these services, i.e. which days and between which hours may patients be offered NHS funded appointments with specialist mental health support professionals?

**Both services provide one-to-one, online therapy and group work which are available according to demand/need. Full access details are publicly available online, and by following these links:**

[Talk Liverpool](#)

[BSL Healthy Minds](#)

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services Team**  
**NHS Liverpool CCG**