



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

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Ref: CCG 55157

Email:

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

5<sup>th</sup> February 2019

Dear,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 10<sup>th</sup> January 2019 with regards to Continuing Health Care.

**Request / Response:**

1. If Continuing Healthcare assessments are carried out by CCG employees or outsourced? If they are outsourced, please can you tell me which company carries them out

**Response: Liverpool CCG commissions two providers to undertake Continuing Health Care (CHC) assessments.**

**Midlands and Lancashire Commissioning Support Unit (MLCSU) are commissioned to undertake CHC assessments for patients in nursing homes.**

**Mersey Care NHS Foundation Trust are commissioned to undertake CHC assessments for patients in their own homes, and in residential care homes.**

2. What criteria the CCG, or outsourced company, uses to determine whether a person is eligible for CHC funding. Please provide any checklist or similar documents that are used to make the assessment

**Response: The guidance within the National Framework for NHS Continuing Healthcare and NHS-funded Nursing Care, revised October 2018, is followed to determine whether a person is eligible for CHC funding.**

**<https://www.england.nhs.uk/healthcare/>**

3. How many retrospective CHC claims have been received by the CCG over the past 5 years and how many were successful in their application for funding

**Response: We have not processed any retrospective CHC claims relating to 2012 onwards as per previous decision made by our Governing Body. We currently have 40 cases on hold and these will be dealt with during 2019/20.**

4. What criteria is used to make a decision on CHC claims that are retrospective. Please provide any checklist or similar documents used

**Response: The assessment regarding eligibility of CHC is the same regardless of whether it is a retrospective or future claim for eligibility. Assessment is in line with the National CHC Framework which was relevant for that period of time. The claim is then evaluated using the guidance <https://www.england.nhs.uk/healthcare/redress-guidance-ccgs/>**

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services  
NHS Liverpool CCG**