



Liverpool

Clinical Commissioning Group

Corporate Services

NHS Liverpool Clinical Commissioning Group

4th Floor, The Department

Lewis's Building

2 Renshaw Street

Liverpool

L1 2SA

Ref: CCG 55159

Email: foi@liverpoolccg.nhs.uk

5th February 2019

Dear,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 11th January 2019 with regards to the incident / risk management system used by NHS Liverpool Clinical Commissioning Group.

Request / Response:

Please could I enquire as to what incident/risk management system you use.

Specifically, I would like to know the following:

1. Does NHS Liverpool CCG use an electronic incident/risk management system?

Response: Yes

2. If yes to question 1, what is the name of the system you use?

Response: Datix

3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

Response: Yes

4. If yes to question 3, could you please detail what additional functions the system is used for (i.e. complaints management and risk management)?

Response: Complaints Management; Subject Access Requests, Freedom of Information Requests; MP Enquiries; General Enquiries; Claims; Soft Intelligence; StEIS, Health Acquired Infections

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

Response: 2017/18: £13,000

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

Response: £43,015.30

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance. The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services Manager
NHS Liverpool CCG**