



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

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Ref: CCG 55308

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

4<sup>th</sup> February 2019

Dear,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 18<sup>th</sup> January 2019 with regards to digital systems used by the CCG.

**Request / Response:**

- **Do you use Digital Dictation? If yes, could you please answer the following questions:**
  - **Name of the supplier & product?**
  - **What procurement method (if any) was used to obtain this system i.e. what framework?**
  - **The contract start date?**
  - **The contract end data?**
  - **The total contract value?**
  - **What is the name and position of the key internal stakeholder for this service?**

Response: We do not use digital dictation

- **Do you use Speech Recognition? If yes, could you please answer the following questions:**
  - **Name of the supplier & product?**
  - **What procurement method that was used to obtain this system i.e. what framework?**
  - **The contract start date?**
  - **The contract end data?**
  - **What is the name and position of the key internal stakeholder for this service?**

Response: We do not use Speech Recognition

- **Do you use Outsourced Transcription? If yes, could you please answer the following questions:**
  - **Name of the supplier?**
  - **What procurement method (if any) was used to obtain this system i.e. what framework?**
  - **The contract start date?**
  - **Volume of letters per month?**
  - **What is the name and position of the key internal stakeholder for this service?**

Response: We do not use Outsourced Transcription

- **What suppliers do you use for the following health information systems?**
  - **PAS (Patient Administration System)**

Response: EMIS

- **EPR (Electronic Patient Record)**

Response: EMIS

- **eDMS (Electronic Document Management System)**

Response: EMIS

- **Do you use mobile devices?**

Response: Yes

**If yes, could you please answer the following questions:**

- **What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)?**

Response: iPhone and Android

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services**  
**NHS Liverpool CCG**