



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

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Ref: CCG 55399

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

4<sup>th</sup> February 2019

Dear,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 22<sup>nd</sup> January 2019 with regards to CCG expenditure.

**Request / Response:**

- 1) Information regarding the tariffs or fee structure paid to independent providers of domiciliary care, to include the specific rates paid currently, and previously back as far as 2014.**

Response: The tariffs in regard to Liverpool CCG home/domiciliary care provider are as follows:

	<b>Complex</b>	<b>Non-Complex</b>
<b>Year</b>	<b>£</b>	<b>£</b>
2018/19	17.88	14.32
2017/18	17.01	13.62
2016/17	16.36	13.10
2015/16	13.66	10.94
2014/15	13.66	10.94

- 2) The processes or protocols for identifying and commissioning suitable independent domiciliary care providers.**

Response: Where a home / domiciliary care package is required, an e-mail is sent to all providers on the Liverpool CCG preferred provider list with an outline of the care package requirements including service category, and post code. Providers on the preferred list are those who have agreed to the above tariff.

In addition, there is an alternative Liverpool CCG provider list, for those providers that are unable to accept the CCG tariffs.

If the provider is able to accept the care package, they are asked to contact the brokerage team. A time limit is given for the provider to respond.

Where there is no capacity with any of the preferred providers, an e-mail is sent to the alternative providers.

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services  
NHS Liverpool CCG**