



Liverpool

Clinical Commissioning Group

Corporate Services

NHS Liverpool Clinical Commissioning Group

The Department

Lewis's Building

Renshaw Street

Liverpool

L1 2SA

Ref: 56768

29 March 2019

Email: foi@liverpoolccg.nhs.uk

Dear

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 11 March 2019, with regards to remote patient monitoring/telehealth.

Request/Response

1. Does your organization presently use and/or endorse a (RPM) remote patient monitoring system to capture vital signs or other health related measurements whilst a patient is residing in their own home or being cared for in a non-acute environment such as community hospital/hospice/residential or care home - (*Measurement examples being blood pressure/weight/temperature/Oxygen Saturation/EWS/ pulse/glucose etc.*)?

Response: Yes

- 1.1 If the answer is **NO** –
 - 1.1.2 Is telemedicine/ RPM, something that the CCG would consider (within the next 2 years) as a way of either reducing hospital re-admissions, saving district nursing time & cost, for patient convenience and/or recognizing and acting upon patient deterioration sooner?

Response: N/A

- 1.1.3 If the CCG is not considering RPM for suitable patients (*able to take their own readings or have a relative who can do this for them*) – is there a reason why this is not being considered?

Response: N/A

- 1.2 If the answer is **YES** – RPM is presently used in the community - could you please detail –

1.2.1 the system type/name/supplier

Response: Liverpool CCG currently use the DOC@HOME® system from Docobo Limited.

1.2.2 Where do you send this data/measurements to – for instance...GP system

Response: The remote data is collected and held in the Docobo system.

1.2.3 When this system came into use and when contract expires

Response: The 3-year contract began on 17-Nov-2017 and has an optional 2 Year extension.

1.2.4 How much does this cost the CCG (approximately) per patient or per year for multiple patients

Response: The cost per user depends on how long they remain on full monitoring but a rough average is £380 per person.

Note that at present all the user hardware and sensors are provided. Costs are expected to reduce as we make better use of patient's own devices (e.g. Smartphones).

1.2.5 What patient data is captured & is there measurements you would like to capture but cannot achieve at the moment?

Response: The system captures patient signs/symptoms to support people in managing COPD, HF, Diabetes, UTIs, Catheters and Frailty.

The system also captures vital signs from sensors relevant to their condition, such as Blood Pressure, SPO2, Pulse Rate, Temperature and Weight.

Also, the system can administer questionnaires such as Family and Friends/relevant PROMs/HADS/EQ5D surveys including capturing and analyzing the responses.

There are no measurements that we would like to capture but can't.

1.2.6 Has there been any analysis of this data to demonstrate that remote patient monitoring from home, (or community residence) has reduced patient admissions into hospital and/or improved patient care/medication needs etc?

Response: See the attached evaluation paper.

2. Who is the main person(s)/ decision maker(s) or team – who would probably be responsible (or is responsible) for the decision to use remote patient monitoring in the community? Name/title...

Response: Dave Horsfield, Digital, Innovation & Research Lead

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

Corporate Services Team
NHS Liverpool CCG