



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

4<sup>th</sup> Floor, The Department

Lewis's Building

2 Renshaw Street

Liverpool

L1 2SA

Ref: 57323

2<sup>nd</sup> April 2019

Email:

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

Dear,

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 22<sup>nd</sup> March 2019, with regards to hearing aids.

**Request / Response:**

I would appreciate the following information for the periods 2016- 2017 and 2017 -2018

1. The number of hearing aids issued by Audiologists and AQPs?

**Response:**

**For adults:**

	Number of unilateral fittings (just one hearing aid fitted)	Number of bilateral fittings (hearing aids fitted to both ears)	Total	Comments (Please clarify if this this is complete data for the CCG, or just from a sub set of providers)
2016/17	<b>327</b>	<b>2,262</b>	<b>4,115</b>	<b>This is complete data for the CCG. One provider didn't split the data by number of hearing aids fitted so their data has been included in the total only.</b>
2017/18	<b>575</b>	<b>2,806</b>	<b>3,381</b>	<b>This is complete data for the CCG.</b>

**For Children: NHS Liverpool CCG does not hold this information and therefore we are unable to respond to this question. We would recommend that you redirect your request to our local provider Alder Hey Children's NHS Foundation Trust at the following email address: [info.gov@alderhey.nhs.uk](mailto:info.gov@alderhey.nhs.uk)**

2. The number of replacement hearing aids issued due to loss/damage?

**Response:** We do not hold the information you have requested. You may wish to redirect this question to the providers.

The CCG commissions AQP audiology from three NHS Providers; Royal Liverpool and Broadgreen University Hospitals NHS Trust (RLBUHT), Aintree University Hospitals NHS Foundation Trust and St Helens and Knowsley Teaching Hospitals NHS Trust, and from two AQP-only providers; Specsavers and Scrivens.

3. The cost of NHS hearing aids?

**Response:**

Description	Tariff 2017/18	Tariff 2016/17
Pathway for hearing aid assessment, fitting of one hearing aid device, cost of one device and first follow up	£294	£294
Pathway for hearing aid assessment, fitting of two hearing aid devices, cost of two devices and first follow up	£388	£388
Hearing aid aftercare (repairs)	£23	£23

4. Cost of hearing assessment?

**Response:**

Description	Tariff 2017/18	Tariff 2016/17
Audiology hearing aid assessment only	£49	£49

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services Team**  
**NHS Liverpool CCG**