



Liverpool

Clinical Commissioning Group

Corporate Services

NHS Liverpool Clinical Commissioning Group

4th Floor, The Department

Lewis's Building

2 Renshaw Street

Liverpool

L1 2SA

Ref: CCG 55932

Email:

Email: foi@liverpoolccg.nhs.uk

14th February 2019

Dear,

Re: Freedom of Information Request

Thank you for your Freedom of Information request that we received on 11th February 2019 with regards to out of hours GP services.

Request:

- 1. The number of times in each of the last five years (2018, 2017, 2016, 2015, 2014) that NHS Liverpool CCG has been unable to staff out-of-hours GP services.**

As part of this, could you also provide:

- a. The amount of time (in minutes) where out-of-hours GP services have not been staffed as mentioned above.**
- b. Which hospital or NHS service the out-of-hours GP service covered.**

Could you please provide this information as an excel spreadsheet with the following fields:

Date (dd/mm/yyyy)	Hospital/Service	Time from	Time until	Total time (h:mm:ss)
01/01/2014	Example	10 am	8pm	10:00:00

Response:

We are unable to provide you with the information you have requested under section 1 (1)(a) of the FOI Act. This is because we do not hold the level of information specifically requested. Please redirect your request directly to our out of hours GP provider Primary Care 24 Merseyside (PC24). The person that will be able to help with this request is James Carr, Deputy Chief Executive jay.carr@pc24.nhs.uk

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance. The ICO can be contacted at:

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services
NHS Liverpool CCG**