



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

NHS Liverpool Clinical Commissioning Group

The Department

Lewis's Building

Renshaw Street

Liverpool

L1 2SA

Ref: 61348

9<sup>th</sup> September 2019

Email:

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

Dear

**Re: Freedom of Information Request**

Thank you for your Freedom of Information request that we received on 13<sup>th</sup> August 2019, with regards to skin emollient products.

**Request / Response:**

1. Has this information provided by the MHRA been implemented across your CCG to advise healthcare professionals?

**Response: Please refer to our website**

<http://nww.liverpoolccg.nhs.uk/media/2382/moc-key-points-feb-19.pdf>

2. How has this been implemented? Please also provide details of any future intentions.

**Response: Please refer to our website**

<http://nww.liverpoolccg.nhs.uk/media/2382/moc-key-points-feb-19.pdf>

3. Has this information provided by the MHRA been implemented across your CCG to advise the public on how to use emollient skin products safely?

**Response: No**

4. How has this been implemented? Please also provide details of any future intentions.

**Response: N/A**

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services Team**  
**NHS Liverpool CCG**