



**Liverpool**

**Clinical Commissioning Group**

Corporate Services

Level 4

The Department

Lewis's Building

2 Renshaw Street

Liverpool

L1 2SA

Ref: 63993

Email: [foi@liverpoolccg.nhs.uk](mailto:foi@liverpoolccg.nhs.uk)

25 November 2019

Dear

## Re: Freedom of Information Request

Thank you for your Freedom of Information request received on 25 November 2019, with regards to face to face interpreting providers.

### Request/Response

1. Please provide me with the name of the face to face interpreting provider within the Trust.

**As this information is in the public domain please refer to our publication scheme reference 60107 via the following link:**  
<https://www.liverpoolccg.nhs.uk/media/3944/60107-response-letter-to-interpreting-services-foi-request.pdf>

We wish to take this opportunity to inform you that a formal complaints and internal review procedure is available to applicants who are unhappy with responses provided to FOI requests. You can formally request an internal review within a reasonable period of time (2 calendar months) from the date this response was issued.

Where you are not satisfied with the decision of the internal review you may apply directly to the Information Commissioners Office (ICO) for a further review of that decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure in the first instance.

The ICO can be contacted at:

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you require any further information, clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

Yours sincerely,

**Corporate Services Team**  
**NHS Liverpool CCG**